

*This tariff, Trinsic Communications, Inc. Arizona Tariff No. 4
replaces in its entirety
Z-Tel Communications, Inc., Arizona Tariff No. 1*

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by Trinsic Communications, Inc. with principal offices at 777 South Harbour Island Boulevard, Suite 990, Tampa, Florida 33602 for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

TABLE OF CONTENTS

Title Page.....	Title
Table of Contents	1
Check Sheet.....	2
Section 1 - Technical Terms and Abbreviations.....	5
Section 2 - Rules and Regulations	7
Section 3 - Description of Service and Rates.....	14
Section 4 - Promotions.....	34
Section 5 - Current Price List	35

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

CHECK SHEET

Pages listed below, inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision	*	Page	Revision	*
Title	Original	*	23	Original	*
1	Original	*	24	Original	*
2	Original	*	25	Original	*
3	Original	*	26	Original	*
4	Original	*	27	Original	*
5	Original	*	28	Original	*
6	Original	*	29	Original	*
7	Original	*	30	Original	*
8	Original	*	31	Original	*
9	Original	*	32	Original	*
10	Original	*	33	Original	*
11	Original	*	34	Original	*
12	Original	*	35	Original	*
13	Original	*	36	Original	*
14	Original	*	37	Original	*
15	Original	*	38	Original	*
16	Original	*	39	Original	*
17	Original	*	40	Original	*
18	Original	*	41	Original	*
19	Original	*	42	Original	*
20	Original	*	43	Original	*
21	Original	*	44	Original	*
22	Original	*	45	Original	*

*included in this filing.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C** To Signify Changed Regulation
- D** Delete or Discontinue
- I** Change Resulting in an Increase to a Customer's Bill
- M** Moved From Another Tariff Location
- N** New
- R** Change Resulting in a Reduction to a Customer's Bill
- T** Change in Text or Regulation But No Change in Rate or Charge

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the AZ C.C. For example, the 4th revised Page 14 cancels the 3rd revised Page 14.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

Check Sheets - When a tariff filing is made with the AZ C.C., an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's or Customer's location to the Carrier's designated point of presence or network switching center.

Account - The Customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access code billed to the same Customer address.

Authorization Code - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

AZ C.C. - Arizona Corporation Commission.

Company or Carrier - Trinsic Communications, Inc.

Company's Point of Presence - Location of the serving central office associated with access to the Company's network.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

End User - Any person, firm, partnership, corporation or other entity which uses the service of the Company under the terms and conditions of this tariff. The End User is responsible for payment unless the charges for the service utilized are paid by the Customer.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company's network. Presubscribed Customers may also route interexchange calls to the Company's network by dialing an access code supplied by the Company.

LATA - Local Access and Transport Area.

LEC - Local Exchange Company.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Personal Account Code- See Authorization Code.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Subscriber - The person, firm, corporation, or other legal entity which arranges for services of the Company on behalf of third party Customers or Authorized Users. The Subscriber is responsible for compliance with the terms and conditions of this tariff. A Subscriber is also a Customer under the terms of the tariff.

Switched Access - A method for reaching the Company through the local switched network whereby the End User uses standard business or residential local lines.

V & H Coordinates - Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

Trinsic Communications - Refers to Trinsic Communications, Inc.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of Trinsic Communications**

Trinsic Communications, Inc. services and facilities are furnished for intrastate communications originating at specified points within the state of Arizona under terms of this tariff. Intrastate service is offered in conjunction with interstate service.

Trinsic Communications, Inc. installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. Trinsic Communications, Inc. may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Trinsic Communications, Inc. network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Use

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

2.3 Limitations

2.3.1 Service is offered subject to the provisions of this tariff and the availability of the necessary facilities and/or equipment.

2.3.2 Trinsic Communications reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this tariff.

2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connection.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Limitations, (Cont'd.)

2.3.4 All facilities provided under this tariff are directly or indirectly controlled by Trinsic and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.3.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.4 Liabilities of the Company

2.4.1 Trinsic Communications's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.

2.4.2 Trinsic Communications shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted by means of the Company's services.
- B. All other claims arising out of any act or omission of the Customer in connection with any service provided by Trinsic Communications, Inc..

2.4.3 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Personal Account Code issued for use with the Company's services.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.5 Interruption of Service**

Credit allowance for the interruption of service which are not due to the Company's inspection or testing, to the negligence of the Customer, or to the failure of channels, equipment and/or communications systems provided by the Customer, are subject to the general liability provisions set forth in this tariff.

It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer.

Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via LEC access.

No credits will be given for usage sensitive or message rated toll charges due to interruption of service. For services with a monthly recurring charge, no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours.

For purposes of credit computation every month shall be considered to have 30 days. The Customer shall be credited for an interruption of one day (24 hours) or more at the rate of 1/t of the monthly charge for the services affected for each day that the interruption continues.

Credit Formula:

$$\text{Credit} = A/30 \times B$$

A = outage time in days

B = total monthly charge for affected service

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Security Deposits and Credit Checks

2.6.1 The Company does not collect Deposits from its Customers.

2.6.2 Trinsic reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures.

2.7 Advance Payments

2.7.1 Advance payments are not required of residential Customers.

2.7.2 For commercial Customers whom the Company determines an advance payment is necessary, Trinsic reserves the right to collect an amount not to exceed two (2) months estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

2.8 Taxes and Fees

The Company reserves the right to bill any and all applicable taxes and fees in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to: Federal Excise Tax, State Sales Tax, Municipal Tax, and Gross Receipts Tax. Unless otherwise specified in this tariff, such taxes and fees are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

2.9 Miscellaneous Rates and Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access Trinsic service.

**ADMINISTRATIVELY
APPROVED FOR FILING**

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.10 Customer Complaints and/or Billing Disputes**

Customers have the right to refer billing disputes and any other complaints to Trinsic Communications, Inc. at 777 South Harbour Island Boulevard, Suite 990, Tampa, Florida 33602, or call 1-800-759-9987.

2.11 Cancellation or Interruption of Services

2.11.1 Without incurring liability Trinsic may, after providing five (5) days notice of discontinuance of service to a Subscriber, discontinue service or withhold the provision of ordered or contracted services:

1. For nonpayment of any sum due Trinsic for more than thirty days after issuance of the bill,
2. For violation of any of the provisions of this tariff,
3. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Trinsic, or
4. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Trinsic from furnishing its services.

2.11.2 Without incurring liability, Trinsic may interrupt the provision of services upon mutually agreed terms in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Subscriber and Trinsic's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.11.3 Service may be discontinued by Trinsic, after providing five (5) days notice to the Subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Trinsic deems it necessary to take such action to prevent unlawful use of its service. Trinsic will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.12 Service Termination**

When necessary, the Company will provide five (5) working days advance notice of service termination.

2.13 Payment

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the AZ C.C. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code. This includes payment for calls or services originated at the Customer's number(s); incurred at the specific request of the Customer.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.14 Toll Free Services**

- 2.14.1** The Company will make every effort to reserve toll free (i.e., "800/888") vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.14.2** The Company will participate in porting toll free numbers only when all charges incurred as a result of the toll free number have been paid.
- 2.14.3** Toll free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Responsible Organization or toll free service provider for toll free numbers dedicated to the sole use of that single Customer.
- 2.14.4** If a Customer who has received a toll free number does not subscribe to toll free service within thirty (30) days, the Company reserves the right to make the assigned number available for us by another Customer.

2.15 Late Payment Fee

The Company reserves the right to assess a late payment fee of 1.5% per month on any past due balance. A balance is considered past due if unpaid thirty (30) days following the date of the bill listing amounts owed by the Customer. Any applicable late payment fees will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Arizona state law.

2.16 Other Rules

The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account Code when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 Call Timing

3.1.1 Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when the calling and the called station are connected.

3.1.2 Chargeable time ends when the calling service point terminates, thereby releasing the network connection.

3.1.3 No charges apply to unanswered calls.

3.2 Uncompleted Call Crediting

If a Customer receives a bill for an uncompleted call, Trinsic Communications will reimburse the Customer for the full amount.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

Install Equation Editor and double-
click here to view equation.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 General

Trinsic Communications, Inc. offers outbound long distance service to its Customers. Each Customer is charged individually for each call placed through the Carrier. Customers are billed based on their use of Trinsic Communications, Inc. service.

Services are available twenty-four hours per day, seven days per week.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.5 Trinsic Travel Card Service**

Customers subscribing to any Trinsic Home Edition Service will receive a Trinsic Travel Card for placing long distance calls while away from home. Calls originate via toll free access code dialing. Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

	Maximum Rate
Rate per minute:	\$0.25

3.6 Reserved For Future Use

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.7 (Reserved for Future Use)****3.8 Directory Assistance**

Directory Assistance is available to Customers of Trinsic. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

Maximum Rate:

Per Call:

\$ 1.50

** Material now found on this page, previously found on page 17.2*

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.9 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the "#" symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

	<u>Maximum Rate</u>
Rate Per Call:	\$0.95

3.10 Reserved For Future Use

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.11 Operator Assistance Services**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.11 Operator Assistance Services, (Cont'd.)****3.11.1 IntraLATA****Maximum Usage Rates:**

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
All	\$.3000	\$.3000	\$.1620	\$.1620	\$.1620	\$.1620

Maximum Per Call Service Charges:

Calling Card	
Customer Dialed	\$0.50
Operator Assisted	\$0.85
Operator Station	
Collect	\$1.30
Third Party Billed	\$1.30
Person-to-Person	\$3.50

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.11 Operator Assistance Services, (Cont'd.)****3.11.2 InterLATA****Maximum Usage Rates:****Customer and Operator Dialed Calling Card**

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
1-10	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
11-22	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
23-55	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
56-124	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
125-292	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000
293+	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000	\$0.3000

Operator Station and Person-to-Person

Mileage	DAY		EVENING		NIGHT/WEEKEND	
	First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
1-10	\$0.3000	\$0.1700	\$0.2100	\$0.1300	\$0.1800	\$0.1100
11-22	\$0.4000	\$0.2200	\$0.2800	\$0.1600	\$0.2300	\$0.1300
23-55	\$0.4500	\$0.2700	\$0.3100	\$0.1900	\$0.2500	\$0.1600
56-124	\$0.5200	\$0.3300	\$0.3500	\$0.2300	\$0.2900	\$0.1900
125-292	\$0.5300	\$0.3600	\$0.3500	\$0.2500	\$0.2900	\$0.2100
293+	\$0.5800	\$0.3800	\$0.3900	\$0.2600	\$0.3300	\$0.2200

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.11 Operator Assistance Services, (Cont'd.)****3.11.2 InterLATA, (Cont'd.)****Maximum Per Call Service Charges:**

	<u>LEC Card</u>	<u>Credit Card</u>
Customer Dialed Calling Card	\$0.95	\$1.50
Operator Dialed Calling Card	\$2.30	\$2.30
Collect	\$2.30*	
Third Party Billed	\$2.30*	
Person-to-Person	\$4.50*	
*Operator Dialed Surcharge	\$1.15	

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.12 Trinsic Business Plus Service**

Trinsic Business Plus Service is a service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. For a description of the local portion of Trinsic Business Plus Service, please see the Company's Arizona Tariff No. 2.

3.12.1 Trinsic Business Plus Toll Service

Trinsic Business Plus Toll service is available only to Customers of Trinsic Business Plus Local Exchange Service. Calls are billed in six (6) second increments.

	<u>Maximum</u>
Rate Per Minute:	\$0.25

3.12.2 Trinsic Business Plus Toll Free Service

Trinsic Business Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Business Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

	<u>Maximum</u>
Rate per minute:	\$0.10
Monthly Recurring Charge Per toll free access line:	\$6.00
Toll Free Service Installation:	\$40.00 *
Vanity Toll Free Number Search:	\$20.00

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.12 Trinsic Business Plus Service, (Cont'd.)****3.12.3 Travel Card Service**

Trinsic Business Plus Travel Card Service is available to Trinsic Business Plus Local Exchange Service Customers who also purchase Trinsic Business Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

	<u>Maximum</u>
Rate Per Minute:	\$0.10

3.12.4 Business Network Service

Business Network Service is an optional service available to Trinsic Business Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Business Plus Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

	<u>Maximum</u>
Rate Per Minute:	\$0.10

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.13 TrinsicPVA**

TrinsicPVA allows residential customers to access the Company's Personal Voice Assistant (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service ¹. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute option or prepaid option as follows.

3.13.1 Per Minute Option

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	Maximum
Rate Per Minute:	\$0.138

3.13.2 PVA Prepaid Option

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

	Maximum
Service Price:	\$25.00
Recharge for each 100 minutes	\$25.00
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

¹ Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.13 TrinsicPVA, (Cont'd.)****3.13.3 Special Edition Prepaid Option**

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

	Maximum
Service Price:	\$30.00
Recharge for each 100 minutes	\$20.00
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.14 TrinsicLONG DISTANCE 500 Service:**

TrinsicLONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails¹. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes and Member to Member calling at no charge. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	<u>Maximum Rate</u>
Call Allowance:	1000 minutes
Direct dial rate per minute above call allowance	\$0.17
PVA rate per minute above call allowance:	\$0.098

3.15 Member to Member Service

Member to Member Service is available to all Trinsic Customers of a Network Exchange Bundled Service. Member to Member allows Trinsic Customers to call other Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member.

Member to Member Service is available at no charge.

¹ Contact lists and review of delivery of emails not services regulated by the Commission.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.16 Trinsic 800 Service**

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me.¹

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, TrinsicHOME Basic with PVA and TrinsicHOME Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Maximum

Rate Per minute above 120 Minute Call Allowance: \$0.159

¹ Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.17 Trinsic LONG DISTANCE Service**

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.¹ Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	<u>Maximum</u>
Direct Dial rate per minute:	\$0.18
Call completion through PVA Rate Per Minute:	\$0.15

3.18 Trinsic Business Long Distance with PVA

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions.¹ Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

	<u>Maximum</u>
Rate Per Minute	\$0.25

ADMINISTRATIVELY
APPROVED FOR FILING

¹ Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.19 PVA Directory Assistance**

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

	<u>Maximum</u>
Rate Per Minute	\$2.00

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.20 Trinsic LONG DISTANCE Essential**

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

	<u>Maximum</u>
Direct Dial rate per minute:	\$0.35
Toll Free rate per minute	\$0.35

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**3.21 Affinity Pricing Plan - Trinsic Discount Program**

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: TrinsicLONGDISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

ORIGINAL

SECTION 4 - PROMOTIONS

4.1 Demonstration Calls

From time to time Trinsic Communications will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

4.2 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area. The Company shall file promotions with the Department for tariff approval prior to offering service at promotional rates.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST

5.1 Trinsic Travel Card Service

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate per minute: \$0.20

5.2 Reserved For Future Use

5.3 (Reserved for Future Use)

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST**5.4 Directory Assistance**

Up to two requests may be made on each call to Directory Assistance.

	Residential	Business
Per Call Rate:	\$1.25	\$1.10

5.5 Public Telephone Surcharge

	Residential	Business
Rate Per Call	\$0.60	\$0.30

5.6 Reserved For Future Use

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.7 Operator Assistance Services****IntraLATA****Usage Rates:**

Usage charges are the same as usage for the Trinsic service a Customer has presubscribed to *.

Per Call Service Charges:

Calling Card	
Customer Dialed	\$0.50
Operator Assisted	\$0.85
Operator Station	
Collect	\$1.30
Third Party Billed	\$1.30
Person-to-Person	\$3.50

* At no time will Trinsic bill a rate higher than the previously approved maximum rate.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)

5.7 Operator Assistance Services, (Cont'd.)

InterLATA

Usage Rates:

Usage charges are the same as usage for the Trinsic service a Customer has presubscribed to *.

* At no time will Trinsic bill a rate higher than the previously approved maximum rate.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.7 Operator Assistance Services, (Cont'd.)****InterLATA, (Cont'd.)****Per Call Service Charges:**

Customer Dialed Calling Card	\$0.50
Customer Dialed/Operator Assisted Calling Card	\$0.85
Operator Dialed Calling Card	\$0.85
Collect	\$1.30
Third Party Billed	\$1.30
Person-to-Person	\$3.50

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.8 Trinsic Business Plus Service****5.8.1 Trinsic Business Plus Toll Service**

Trinsic Business Plus Toll service is available only to Customers of Trinsic Business Plus Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute: \$0.110

5.8.2 Trinsic Business Plus Toll Free Service

Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute: \$0.045

Monthly Recurring Charge Per toll free access line: \$3.00

Toll Free Service Installation: \$20.00 *

Vanity Toll Free Number Search: \$9.99

5.8.3 Travel Card Service

Calls are billed in six (6) second increments.

Rate Per Minute: \$0.045

5.8.4 Business Network Service

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines.

Rate Per Minute: \$0.039

* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.9 TrinsicPVA****5.9.1 Per Minute Option**

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute: \$0.069

5.9.2 PVA Prepaid Option

Service Price: \$9.95

Recharge for each 100 minutes \$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

5.9.3 Special Edition Prepaid Option

Service Price: \$19.95

Recharge for each 100 minutes \$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

*Material previously appearing on this page now found in Section 5, Page 21.1

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.10 TrinsicLONG DISTANCE 500 Service**

Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	\$0.085
PVA rate per minute above call allowance:	\$0.049

*Material appearing on this page previously found in Section 5, Page 21

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.11 Trinsic 800 Service**

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me.

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, TrinsicHOME Basic with PVA and TrinsicHOME Select with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance: \$0.069

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.12 Trinsic LONG DISTANCE Service**

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.² Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute: \$0.085

Call completion through PVA Rate Per Minute: \$0.049

5.13 Trinsic Business Long Distance with PVA

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions.¹ Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute \$0.110

5.14 PVA Directory Assistance

Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

Rate Per Minute \$0.72

ADMINISTRATIVELY
APPROVED FOR FILING

² Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501

SECTION 5 - CURRENT PRICE LIST, (CONT'D.)**5.15 Trinsic LONG DISTANCE Essential**

Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

Direct Dial rate per minute:	\$0.085
Toll Free rate per minute	\$0.085

ADMINISTRATIVELY
APPROVED FOR FILING

Issued: December 6, 2004

Effective: January 1, 2005

Issued by: Ron Walters, Regional Vice President
601 South Harbour Island Boulevard, Suite 220
Tampa, Florida 33602

AZi0501